

# Innovators. Masterminds. At your service



## IT MANAGED SERVICES

The modern age has provided companies with unprecedented access to information, devices and choices, richly empowering them in today's digital world. Within this, many companies are adopting new technologies, such as cloud and mobile solutions, and end up with a complex, hybrid IT environment.

This hybrid IT environment often spans multiple delivery models, vendors, process, and data sets, so managing this all can be challenging at best. Having an experienced, friendly, and skilled IT Service and Support Provider will enable your company to deliver on the digital agendas that it requires. Reduce capital expense, increase efficiency, have access to IT skills and specialities, and get better services levels and reduced risk.



**Reduced  
Expense**



**Increased  
Efficiency**



**Access to  
Skills**



**Quality  
Service**





# Managed Services

## FEATURE SUMMARY



### Reduced Expense

Knowing where to invest capital is difficult, and companies are continually challenged with constraints and choices around investment. As the focus is naturally on revenue-generating initiatives, this can sometimes be at the expense of IT operations. Delivery models like cloud and managed services can free capital by shifting IT costs to operating expenses, where there is much more flexibility.



### Increased Efficiency

Managed Services through SAU Digital can deliver new insight and immense value in a hybrid IT environment. Increased efficiency and tightened IT controls come from brokerage, best practices, standardisation, analytics and automation capabilities. Beyond that, we can deliver new value by helping you plan, procure, govern and manage IT services across multiple service models and suppliers.



### Access to Skills

Supporting a complex IT environment, particularly as it changes and grows, can be relentless. Our managed services can reduce skills-related risk, as we handle the responsibility for obtaining and retaining skilled personnel. By pooling and using our resources across several customers, we can offer a greater skill diversity at a lower cost point.



### Quality Service

Our experience and uniqueness in Managed Services enables us to deliver unprecedented quality—often unmatched by in-house teams. Backed by contractual SLAs, SAU Digital have developed cost-effective tools, processes and governance required to deliver high quality, efficient, and reliable services.



## How about Innovation? Technology and business

Many companies may not have the budget, time or capacity to consider many information technology innovations. New solutions, service improvements or advancements may remain unutilised due to these constraints. With the drive to improve operations, processes and add new business value for our customers, we invest in technology innovation and remove their burden of risk, cost and time expenditure.

This means that you can take advantage of new technological innovations at lower cost and, in many cases, utilise solutions not often matched by our competitors.



### 1 Discover Opportunity

Innovations are birthed from a need to find a better way to do things. We work with you to identify this need.

### Get the Right Idea

We find a new innovation to take on the challenge, or pioneer one ourselves.



### 3 Tailor to Suit

Where out-of-the-box solutions don't quite do, we adapt it specifically for a business' unique needs.

### Deliver the Solution

A new technology is delivered, along with the support to maximise its effectiveness.



## WANT TO DISCOVER MORE? CONTACT US.

1300 064 013 • [saudigital.com.au](http://saudigital.com.au) • [sales@saudigital.com.au](mailto:sales@saudigital.com.au)  
PERTH | MELBOURNE | MALAYSIA | PHILIPPINES | AMERICAS | POLAND | GERMANY



Brochure has been designed in-house  
© 2023 SAU DIGITAL

